

Important information/ work planned in your area

The Occupier

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Hello

We will be checking the water pipes in your area

The time has come for us to ensure that the water pipes in your area are working as they should be. We need to do this to make sure your water stays clean and safe for decades to come.

We may need to dig some holes to get to the pipes and carry out a survey on the network.

In most cases, you will not even notice that we are working in the area however, this type of work can sometimes cause discoloured water in the system. This is not unusual in these circumstances. If you do experience discoloured water from your tap, please run the cold kitchen tap until this clears. It usually clears fairly quickly after running the tap for a few minutes.

Where and when

We will be working on the network in your area for around four months from the beginning of June.

We're not planning to turn off your water supply, but if this should become necessary, we will give you plenty of notice.

Want to know more?

We have included a leaflet which has further information on discoloured water. If you have any concerns or your water doesn't clear after running the tap, please contact us on 0800 052 0130.

We know that our work can be inconvenient in the short-term. But once we're finished, the improvements will benefit the whole community.

Thanks



Sheena Howells
Regional Communications Manager